

Short-term forecasting of hourly water demands — a Portuguese case-study

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ABSTRACT

Predicting future water demands is becoming fundamental in the efficient management of Water Supply Systems (WSS). To improve the operations of a Portuguese network, short-term water demand forecasting models are applied to four data sets collected from distinct locations in the network. Traditional forecasting models, based on exponential smoothing and naïve models, and artificial neural network (ANN) based models are developed and compared. Additionally, the influence of anthropic and weather variables in the ANN-based models is also analysed. Results demonstrate that ANN-based models outperform the traditional models when external predictors such as anthropic and weather variables are included in the models. However, inappropriate choice of such variables may lead to worse forecasting performances.

Keywords: Water demand forecasting, Artificial Neural Networks, Data analysis, Exponential Smoothing, Naïve methods, Portuguese water network.

INTRODUCTION

Water demand have been predicted for a variety of purposes, such as understanding spatial and temporal patterns of water use, optimise system operations, plan for future system expansion or even prepare for future revenue and expenditures. According to the purpose, distinct scales for the forecasting methods are defined, from short-term to long-term scales. Medium- to long-term forecasts (months to decades) are mostly used in strategic planning and to determine future resource requirements (Hyndman and Athanasopoulos 2013). Sizing system capacity, staging system im-

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22 improvements and assessing future environmental and economic conditions that likely change water
23 supply and demand are the main purposes of this forecast scale.

24 There are a number of recent works dealing with monthly water demand forecasting, applying
25 from ARIMA models (Ghiassi et al. 2008) to ANN models (Ghiassi et al. 2008; Babel and Shinde
26 2011) and also hybrid ANN models (Tiwari and Adamowski 2013; Tiwari and Adamowski 2014),
27 where the ANN-based models commonly outperform the traditional ones.

28 Short-term scales, in turn, are mostly used in scheduling processes (Hyndman and Athana-
29 sopoulos 2013), including optimisation and management of systems operations. Hourly, daily and
30 weekly forecasts are commonly included in this scale. Comparatively to the medium/long-term
31 forecasts, a lot more studies can be found related to (i) hourly forecasts (Salomons et al. 2007;
32 Martinez et al. 2007; Romano and Kapelan 2014; Santos and Pereira Filho 2014; Odan and Reis
33 2012; Herrera et al. 2010; Alvisi et al. 2007; Ghiassi et al. 2008; Kang et al. 2015), (ii) daily
34 forecasts (Alvisi et al. 2007; Ghiassi et al. 2008; Msiza et al. 2008; Adamowski 2008; Tabesh and
35 Dini 2009; Babel and Shinde 2011; Adamowski et al. 2012; Bakker et al. 2014) and (iii) weekly
36 forecasts (Jain et al. 2001; Bougadis et al. 2005; Ghiassi et al. 2008; Adamowski and Karapataki
37 2010; Tiwari and Adamowski 2013; Adamowski et al. 2014; Tiwari and Adamowski 2014).

38 A literature review on water demand forecasting published from 200 to 2010 can be found in
39 the work of Donkor et al. (2014). Their analysis shows that the application of methods and models
40 differ and are dependent on the forecasting variable, periodicity and horizon. This fact is also
41 supported by an updated review work, as can be seen concisely in tables 1 to 4.

42 The use of bootstrap data re-sampling techniques and wavelet analysis for the series decom-
43 position applied to ANN models for water demand forecasting was introduced by **Tiwari and**
44 **Adamowski (2013)**. The authors tested such techniques for daily and weekly water demand fore-
45 cast for the city of Montreal (Canada). Four distinct ANN methods were developed and com-
46 pared to ARIMA models: (i) a simple ANN, (ii) a bootstrap artificial neural network (BANN),
47 using bootstrap data samples from 100 ANN outputs, (iii) a wavelet ANN (WANN), using, as in-
48 put, 4 distinct components of the series (water demand, temperature and precipitation) and (iv) a
49 wavelet bootstrap ANN (WBANN), using 100 data samples of the wavelet series components (100
50 WANN). Results demonstrated that the WANN outperform the other methods in the daily forecast,
51 however, the WBANN provided better results in the weekly forecast scale.

52 Later, **Tiwari and Adamowski (2014)** and **Adamowski et al. (2014)** tested the previously men-
53 tioned bootstrap and wavelet-based ANN models for weekly water demand forecasting in the city
54 of Calgary (Canada) considering limited data availability (around 2 years and 9 months). Similar
55 to the previous case-study, the WBANN provided the best results, with the wavelet analysis im-
56 proving the model performance and the bootstrap technique increasing the reliability of forecasts
57 by producing ensemble forecasts.

58 **Odan and Reis (2012)** applied the same dynamic ANN proposed by **Ghiassi et al. (2008)** in
59 Araraquá city (Brazil) for the hourly water demand forecasting and compared their results with the
60 ones of a ANN (testing distinct numbers of hidden layers), a hybrid ANN and a hybrid dynamic
61 ANN, consisting in the additional use of Fourier Series as input of the networks. The best results
62 (both for 1h and 24h time horizon) were obtained with the dynamic ANN model using past demand
63 observations and Fourier Series as input (not requiring weather information).

64 **Babel and Shinde (2011)** evaluated the effect of weather variables as ANN inputs for daily
65 and monthly water demand forecast in the city of Bangkok (Thailand). In the daily forecasts, no
66 significant differences were found in the forecast accuracy including weather variables (rainfall,
67 average temperature and relative humidity) are taken into account. However, in the monthly fore-
68 casts, other variables, such as population, per capita Gross Provincial Product, education status and

69 household connections, have significant influence.

70 To face the problem of water scarcity in the South Africa's Gauteng Province, **Msiza et al.**
71 **(2008)** developed a work on the daily water demand forecast using ANN and Support Vector
72 Machines (SVM). These authors tested distinct training algorithms and distinct activation functions
73 for Multilayer Perceptron and Radial Basis Function ANNs (ANN-MLP and ANN-RBF) and, in
74 the case of the SVM, distinct kernel functions. The best results were obtained with an ANN-RBF
75 using a linear activation function and a scaled conjugate gradient algorithm for training the model.
76 This ANN-RBF model also outperformed the best SVM model.

77 Fuzzy and Neural-fuzzy forecasting techniques for daily water demand forecasting were pro-
78 posed by **Tabesh and Dini (2009)** and compared with ANN using a case-study in Tehran (Iran). In
79 order to face an expected water crisis and for the development of a water conservation programme,
80 a short-term forecast of water demand in this city is necessary. These later authors found that
81 fuzzy models, in general, do not produce good results for this case-study. However, the Neural-
82 fuzzy models reveal to be comparable to ANN models, with similar forecast accuracy. In the work
83 of **Tabesh and Dini (2009)**, the use of random input variables was also tested, demonstrating, in
84 general, slightly improvements in the neural-fuzzy model's performance. The best results were
85 obtained with the models considering only past water demand variables as input.

86 **Candelieri and Archetti (2014)** decided to use a support Vector model (SVM) for the hourly
87 water demand forecast in the city of Milano (Italy), one of the case-studies of the ICeWater project
88 (ICT Solutions for efficient Water Resources Management). The novelty introduced in this work
89 is the use of daily time clusters that characterise the water demand patterns and their training as
90 separate SVM models. For the tested case-study, six typical daily patterns (and thus, six clusters)
91 were identified. The MAPE obtained for each cluster range from 0.79% to 14.33%, with an average
92 of 5.29%.

93 Recently, **Santos and Pereira Filho (2014)** published a work on the hourly water demand fore-
94 cast in São Paulo Metropolitan area (Brazil). These authors decided to investigate the influence of
95 distinct input variables (demand, anthropic and weather) with several lag times (up to 24 hours)

96 and distinct output lead times (forecast of 1, 6, 12, 18 and 24 hours) in ANN models. The fore-
97 casting performance is also compared with a MLR model, which demonstrated to be less accurate
98 than the best ANN. The drawbacks observed in this study are that no ANN model is tested using
99 only previous water demand (excluding anthropic and/or weather variables) and the definition of
100 the MLR model variables.

101 **Romano and Kapelan (2014)** evaluated hourly ANN forecasting models (1 to 24 hours hori-
102 zon) using data measured at distinct zones in the Yorkshire WSS (United Kingdom): at 3 distinct
103 District Metered Areas (DMA), each one supplying different population sizes, and at 1 reservoir
104 outlet. According to the provided results (see table 1), no significant differences are found in the
105 forecast accuracy for the distinct model scales tested. The authors tested the use of an Evolutionary
106 Algorithm to automatically find the best parameters and structure of the ANN (EA-ANN) instead
107 of using fixed user-defined structures. This approach provided significant improvements in the
108 model's performance.

109 Another approach proposed by **Romano and Kapelan (2014)** for the 24h forecast horizon is
110 the use of multiple parallel ANN instead of a single ANN. Results showed slight improvements
111 using such approach for both the EA-ANN and the fixed-structure ANN, however with increased
112 computational effort.

113 For the optimal control and to detect pipe bursts in water distribution networks, **Bakker (2014)**
114 (following **(Bakker et al. 2013)**) proposed the use of 15-min time-steps to better describe the water
115 demand variations instead of the typical 1-hour time-steps. Since the models to detect pipe bursts
116 typically use small time-steps, **Bakker (2014)** decided to use such time scales for water demand
117 forecasting and pumps control. This approach was used to predict the future 48 hours of water
118 demand in six different cities in the Netherlands. In order to implement the forecasting model
119 in real WSS, this author developed a pattern-based model that only uses past water demand and
120 anthropic variables. To assess the developed forecast model, the authors computed the accuracy
121 measures considering 15 minutes and 24-hour forecast intervals (obtained from the the 15-min
122 steps averages). Although the RMSE and the MAPE presented significantly better values for the

123 24-hour forecast, the 15-min forecast demonstrated a better fit, providing higher values for the
124 NSE. The case-studies of larger cities demonstrate to be easier to predict (Bakker et al. 2013;
125 Bakker 2014), showing again the dependence of the forecasting models on their scales.

126 The previously mentioned case-studies from the Netherlands were also used to analyse the
127 performance of the forecasting models using weather variables (particularly the average daily tem-
128 perature) as input (Bakker et al. 2014; Bakker 2014). Results obtained using the adaptive pattern-
129 based method were compared with a MLR model and a transfer-/noise method (combination of an
130 ARIMA model with a linear transfer model). Using the weather variables, the largest forecasting
131 errors were reduced by 9.4 % and the average by 6.3 % (Bakker et al. 2014; Bakker 2014) in
132 case-studies with low variability in weather conditions, which means that differences can be larger
133 for other case-studies presenting higher weather influences. Concerning the distinct applied meth-
134 ods, although the introduced transfer-/noise model provided slightly better results than the adaptive
135 pattern-based model, it was mention that the later may be better accepted for real implementations
136 since it is easier to understand by the control operators.

137 In other recent works for the hourly water demand forecast, instead of applying innovative
138 machine learning techniques that demonstrated good performances in previous works, Wang et al.
139 (2014) and Kang et al. (2015) have decided to use combinations of classic ARIMA and Exponential
140 Smoothing methods in order to improve the model's performance. Wang et al. (2014) proposed a
141 Double-Seasonal multiplicative Holt-Winters model combined with a Gaussian Process regression
142 with uncertainty propagation for multiple-step ahead forecasts. This approach was applied to the
143 WSS of Barcelona.

144 Kang et al. (2015) combined an ARIMA model with Exponential Smoothing to forecast the
145 hourly water demand in a WSS in the Gallella region (a rural area in Sri Lanka). While the
146 ARIMA method failed to predict the lower water demands, the combination with the Exponential
147 Smoothing method with the smoothing parameter α set to 0.9 allowed to overcome such drawback,
148 improving the forecast accuracy. Although no comparison was made, it is possible to compare this
149 case-study (with an average demand of 450 m³/day) with another rural area in Netherlands, the

150 city of Hulsber (440 m³/day) presented by Bakker (2014). Comparing the values of the accuracy
151 measures (see table 1), it is observed that the models used by Bakker (2014) provided more accurate
152 results.

153 From the analysis of the previously mentioned works, it is possible to conclude that the data
154 analysis and pre-processing represents an important role in the forecasting process with influence
155 in the models accuracy.

156 Although distinct amounts of data have been used to develop forecasting models, the work of
157 Herrera et al. (2010) demonstrated that, for hourly forecasts, the use of large historical data for
158 training the models does not provide significant models improvements. The use of data of the most
159 recent weeks of available data should be enough to train hourly water demand forecasting models.
160 The only problem on following this approach is the possible occurrence of data failures due to
161 measurement and/or communication faults, which can significantly reduce the amount of existent
162 data for training the model. Thus, the use of a larger amount of data is recommended.

163 The development of a forecasting model involves several steps that go from the knowledge of
164 the problem to the implementation of the developed model. The main stages of the process can
165 be described as (Montgomery et al. 2008) (i) problem definition; (ii) data collection and selection;
166 (iii) data analysis and pre-processing; (iv) model selection, fitting/training and validation and (v)
167 model forecasting and evaluation. For more details concerning these steps see, for instance, Coelho
168 (2016).

169 The aim of this work is to evaluate distinct forecasting models for several delivery points of
170 the presented case-study considering each particular input data (including historical demands, an-
171 thropic and weather variables). Hourly time-scales and forecasting horizons of 1 hour and 24 hours
172 are considered.

173 **CASE STUDY**

174 The aim of the forecasting studies presented in this work is to contribute for the improvement
175 of the operational control of a Portuguese water network. Fig. 1 provides a simplified scheme of
176 such network, including the data measurement points. Due to confidentiality reasons, the water

177 utility and the details concerning the system analysed are not revealed.

178 Data, from August 2012 to July 2013, was taken from selected delivery points. V6 to V15 are
179 gravity points, V1, V3 and V17 are tanks inlet and V2, V4, V5 and V16 are tanks outlet. Data
180 from tank D is not available since it is managed by a distinct water utility. The collected data were
181 provided in the format of accumulated volumes of water measured in time intervals of 10 minutes.
182 The water consumers of this case-study belong to the class of domestic, agriculture and industrial
183 consumers.

184 Besides the historical data of delivered water, hourly meteorological data, such as temperature,
185 relative humidity and rainfall occurrence, was obtained from the nearest meteorological station in
186 the area (Freemeteo 2015) during the same period (Aug 2012 to Jul 2013).

187 Taking into account that none information from experts, such as explanations for failures or
188 unexpected occurrences, is available, all the analyses of water demands are based on interpretations
189 of the available historical data and meteorological effects.

190 **DATA SELECTION**

191 In this case study, enough historical data for both tanks A and B is available to predict future
192 supply needs (points V2, V4 and V5).

193 Considering that data from points V6 to V15 presented large inconsistencies and gaps, in this
194 work, it was decided to analyse and present the data from V2, V4, V5 and V16. V5 represents the
195 sum of the delivery points V6 to V15, V16 and the outlet water of tank D.

196 **DATA ANALYSIS AND PRE-PROCESSING**

197 **Historical demands**

198 After plotting the time series of the raw data as provided by the water utility it became clear
199 that several measurement failures occurred over the year, *i.e.* the measurements of accumulated
200 water volume were not always increasing over time as expected. Additionally, some data presented
201 observations set to zero, pointing out extreme outliers. This data may be related to interruptions in
202 data collection or communication and must be discarded.

203 In order to clean the data, the detection and removal of outliers was made using the method
204 based on the interquartile range of each data set (see, for example, outliers detection in [Natrella](#)
205 [\(2010\)](#)), rejecting values inferior to the lower quartile (lower outlier boundary) and superior to the
206 upper quartile (upper outlier boundary).

207 Other types of data failures resulting from the counting re-initialisation of the measurement
208 device were also identified. Fig. 2 provides a representation of this type of occurrence. All data
209 sets presenting this type of occurrence were corrected by adding the value of the last measure
210 (device limit) to the initialised values.

211 An analysis of the amount of missing data was also performed. For all data sets, it was verified
212 that in the first two months of data (August and September of 2012), more than 40 % of data were
213 missing. For this reason, it was only considered the data from 21/09/2012 to 31/07/2013. All the
214 other missing data identified represented only 0.4, 0.5 and 0.8 % for V2, V4 and V16, and V5 data
215 sets, respectively.

216 After correcting the 10-minutes intervals measurement failures, the hourly values were com-
217 puted using linear interpolation.

218 In order to obtain the hourly water demands (WD, in m^3/h), the differences between each
219 measured hour were computed, transforming the initial time series (V2, V4, V5 and V16) that
220 present a linear trend (water volume increasing linearly with time) into stationary series (WD2,
221 WD4, WD5 and WD16).

222 **Anthropic variables**

223 After analysing the patterns of the time series, it was verified that different patterns were ob-
224 served for different months, as well as for different days of the week. Thus, an analysis to the
225 influence of anthropic variables was performed.

226 In a first step, the Pearson correlation coefficients between the water demand data sets and the
227 selected anthropic variables were computed. Results of such coefficients are provided in Table 5.
228 The Pearson correlation (a quantitative sensitivity parameter) is often used by researchers for the
229 choice of the variables to include in their forecasting models. However, such measure provides only

230 information concerning the linear relationship between variables (Hamby 1994). This means that,
231 other type of relationship may be undetected with this approach. For this reason, it was decided to
232 analyse the scatter plots for all variables in order to reveal other possible relationships. According
233 to Fig. 3, the correlation between the water demands and the anthropic variables are not linear.
234 The variable *Day of week* (D) presents the weakest correlation with the water demand. However,
235 analysing, for instance, the correlation of this variable with WD5, it is possible to observe that
236 higher water demands occur during the weekends. Analysing the variable *Month* (M), it is also
237 notorious the higher water demands for the summer months. However, it should be noticed that
238 data from August to mid-September is missing, which may hide additional information concerning
239 the summer months. By adjusting a polynomial trend line, the correlation coefficients between the
240 variable *Hour* and the water demand significantly increases compared to the linear correlation
241 coefficients. All the correlation coefficients obtained from these scatter plots are presented in Fig.
242 4 for a faster analysis. The anthropic variables with higher correlations, marked in the figure with
243 dashed lines, were selected for the forecasting models of this work.

244 **Historical demands in neighbour sites**

245 From the results presented in Table 5, it is also worth to mention the strong correlation between
246 the water demand series and the water demand in the neighbouring measurement points. WD2
247 has a strong correlation with both WD4 and WD16 and WD4 present a high correlation with
248 WD16. The scatter plot matrix provided in Fig. 5 clearly shows these linear relationships. Such
249 observations mean that the water demand pattern is similar for these demand points. Although this
250 fact is expected considering that the consumers are similar for these points, the inclusion of these
251 variables (past water demands observed in neighbouring areas) in the forecasting models can be
252 beneficial. Although the use of such variables was not found in the literature, in this work, these
253 variables are included in some forecasting models.

254 **Weather variables**

255 Although no outliers were identified in the weather data (temperature, relative humidity and
256 rainfall occurrence), a large amount of the available data was missing. In the period considered

257 for the water demand data (09/2012 to 07/2013), around 30 % of data were missing. Considering
258 only the data from 12/2012 to 07/2013 (last 5761 observations) the amount of missing data is
259 around 10 % for the variables *Temperature* (T) and *Relative Humidity* (RH) and around 11 % for
260 the *Rainfall Occurrence* (RO) variable. For the T and RH data sets, the 10 % of missing data was
261 approximated using the Kriging interpolation method. Since the *Rainfall Occurrence* is a binary
262 variable, the nearest-neighbour interpolation method was used. Both interpolation methods were
263 implemented using the XonGrid interpolation Add-in for Excel (SourceForge 2015).

264 In order to access the influence of the weather variables in the water demand, the Pearson
265 correlation was analysed (see Fig. 6). Although the strongest correlations are from the temperature
266 and relative humidity, the strength of all relationships is moderate or weak.

267 From the trend lines of the scatter plots provided in Fig. 7, a symmetric relationship of both
268 *Temperature* and *Relative Humidity* with the water demands is observed. The highest demands
269 occur typically for higher temperatures and lower relative humidity.

270 **Lagged demand time series**

271 The analysis to the water demand time series lags allows to verify which demands in previous
272 hours present higher correlation with the current demands. Results of the correlation coefficients
273 between the current time data and the time data for lags 1 to 168 (previous one hour to one week)
274 are provided in Fig. 8, showing the more significant lags.

275 For all data sets, the hours that demonstrate higher correlation with the current hour are the
276 previous 1, 24 and 168 hours. However, while the highest correlation for the datasets WD2 and
277 WD4 was obtained for the 168-hours lag, for the data sets WD5 and WD16, the 1-hour lag has a
278 higher correlation. Thus, the three lags were taken into account in the forecasting models.

279 **FORECASTING MODELS**

280 **Naïve models**

281 Naïve models are the simplest models for time series forecasting. In these models, the forecast
282 is given by the last observation (Naïve model) or the last seasonal observation (Seasonal Naïve

283 model) (Montgomery et al. 2008; Hyndman and Athanasopoulos 2013).

284 Exponential Smoothing models

285 Smoothing models use a function obtained from previous observations to predict future ones
286 (Montgomery et al. 2008). This technique of obtaining a smooth function (exponential smoother)
287 from the data can be attractive to deal with noisy data.

288 The Holt-Winters Seasonal models use three smoother functions that represents three com-
289 ponents of a time series: (i) the level component, L_t^s , (ii) the trend component, T_t^s , and (iii) the
290 seasonal component, S_t^s . The difference between the two proposed models is related with the na-
291 ture of the seasonal component. While the additive seasonal model is preferred when seasonal
292 variations are roughly constant through the series, the multiplicative seasonal model works bet-
293 ter when the seasonal variations change proportionally to the level of the series (Hyndman and
294 Athanasopoulos 2013).

295 The equation for modelling the series using the **Holt-Winters Additive Seasonal model** is:

$$296 y_t = L_t^s + T_t^s + S_t^s + \varepsilon_t. \quad (1)$$

297 The level, trend and seasonal smoothers can be respectively written as:

$$298 L_t^s = \alpha_1^s(y_t - L_{t-m}^s) + (1 - \alpha_1^s)(L_{t-1}^s + T_{t-1}^s), \quad (2)$$

$$299 T_t^s = \alpha_2^s(L_t^s - L_{t-1}^s) + (1 - \alpha_2^s)T_{t-1}^s \quad \text{and} \quad (3)$$

$$302 S_t^s = \alpha_3^s(y_t - L_{t-1}^s) + (1 - \alpha_3^s)S_{t-m}^s, \quad (4)$$

303 where m represents the period of seasonality and α_1^s , α_2^s and α_3^s are smoother parameters with
304 ranges between 0 and 1. The estimation of these parameters can be seen in the work of Hyndman
305 and Athanasopoulos (2013).

306 The **Holt-Winters Multiplicative Seasonal model** is given as

$$307 \quad y_t = (L_t^s + T_t^s)S_t^s + \varepsilon_t. \quad (5)$$

308 In this case, the level, trend and seasonal smoothers are respectively written as (Hyndman and
309 Athanasopoulos 2013):

$$310 \quad L_t^s = \alpha_1^s \left(\frac{y_t}{S_{t-m}^s} \right) + (1 - \alpha_1^s)(L_{t-1}^s + T_{t-1}^s), \quad (6)$$

$$311 \quad T_t^s = \alpha_2^s(L_t^s - L_{t-1}^s) + (1 - \alpha_2^s)T_{t-1}^s \quad \text{and} \quad (7)$$

$$312 \quad S_t^s = \alpha_3^s \left(\frac{y_t}{L_{t-1}^s} \right) + (1 - \alpha_3^s)S_{t-m}^s. \quad (8)$$

315 **Artificial Intelligence-based models**

316 Traditional statistical methods can be limited with non-linear relationships and very noisy data.
317 For this reason, models based on artificial intelligence, capable of identifying complex and non-
318 linear phenomena/behaviours, have been largely applied.

319 Applied to time series forecasting, machine learning techniques operate by processing histori-
320 cal data and/or another type of input data and building a data-driven model capable of solve predic-
321 tion problems. Such data-driven models are trained on a set of input and target output describing
322 the phenomena in question (Solomatine and Siek 2006).

323 **Artificial Neural Networks** (ANN) are based on mathematical models inspired in the way
324 the human brain process information. An ANN-based forecasting model consists of two or more
325 layers: (i) an input layer, (ii) an output layer and, optionally, (iii) one or more intermediary layers
326 called hidden layers. Each layer consists of multiple nodes (also called neurons or elements) that
327 represent the variables of the model. In feed-forward neural networks, such as the one represented
328 in Fig.9, each node of the network receives information from the previous layer as a linear com-
329 bination of each node output, according to the connection weights u^c and w^c (parameters to be
330 estimated) defined in each connection and then returns an output that is represented by a transfor-

331 mation of such combined information through an activation function. This output is used for the
 332 next layers (and the feed-forward process is repeated) or as the model output.

333 Each node output \hat{y}_k of a 2-layer ANN model (2 layers of connections) with n_{in} input nodes,
 334 n_{hidden} hidden nodes and n_{out} output nodes can be represented as:

$$335 \quad \hat{y}_k = f_1^A \left(\sum_{j=1}^{n_{\text{hidden}}} u_{j,k}^c f_2^A \left(\sum_{i=1}^{n_{\text{in}}} w_{i,j}^c z_i + \theta_j^b \right) + \theta_k^b \right), \quad (9)$$

336 where $i = 1, \dots, n_{\text{in}}$, $j = 1, \dots, n_{\text{hidden}}$ and $k = 1, \dots, n_{\text{out}}$. z_i and \hat{y}_k represents, respectively, the i^{th}
 337 model input and the k^{th} model output, θ^b is a parameter that represents an intercept in linear
 338 regression (the bias node) and f_1^A and f_2^A are activation functions. The activation functions are
 339 usually sigmoidal (S shaped) or linear (Montgomery et al. 2008). Considering, f_1^A as a log-sigmoid
 340 function, $f_1^A(z) = \frac{1}{1+e^{-z}}$, and f_2^A as a linear function, $f_2^A(z) = z$, then equation 9 would take the
 341 following form:

$$342 \quad \hat{y}_k = \sum_{j=1}^{n_{\text{hidden}}} \left(u_{j,k}^c \frac{1}{1 + \exp \left(\sum_{i=1}^{n_{\text{in}}} w_{i,j}^c x_i + \theta_j^b \right)} \right) + \theta_k^b. \quad (10)$$

343 The use of non-linear activation functions (such as sigmoid or hyperbolic tangent functions) in
 344 the hidden layers is commonly preferable since they tend to reduce the effect of extreme input val-
 345 ues, thus making the network somewhat robust to outliers (Hyndman and Athanasopoulos 2013).
 346 Recently, Radial Basis functions (RBF), where $f^A(z) = e^{-z^2}$, have also been used.

347 In order to estimate the model parameters (weights and bias) that fit the data, a set of inputs and
 348 target outputs are initially provided to the model (supervised learning). Thus, the training/learning
 349 process (parameter estimation) begins typically by minimising the overall residual sum of squares
 350 taking into account all responses (target outputs) and observations (inputs). This is a non-linear
 351 Least Squares problem (Montgomery et al. 2008; Hyndman and Athanasopoulos 2013).

352 A popular learning method is the Back-Propagation, which looks for the minimum of the er-
 353 ror function in weight space using gradient-based optimisation methods (Rojas 1996; Atiya 1991).
 354 Although the steepest descent algorithm is typically associated with the Back-propagation method,

355 other derivative-based optimisation algorithms, such as the Levenberg-Marquardt (LM) or the Con-
356 jugate Gradient (CG), can also be employed to find the minimum of the error function.

357 The initial values for the model parameters are commonly defined randomly and then are up-
358 dated/adjusted through the iterative learning process using the observed data. In ANNs, each
359 iteration of weights update is called epoch. It is common to set a maximum number of epochs to
360 stop the training process in case of non-convergence.

361 For the choice of the most adequate network architecture (number of layers, number of nodes
362 and activation functions form), *trial and error* procedures or optimisation methods can be used.

363 **Models performance evaluation**

364 The performance of a forecasting model can be defined according to (i) how well the model
365 fits the sample data (in training/fitting process) or (ii) the capability of the forecasting technique to
366 predict future observations (Montgomery et al. 2008).

367 The performance measures mostly used for the models evaluation are the Nash-Sutcliffe Model
368 Efficiency (NSE), the Pearson Product Moment Correlation (PPMC), the Mean Absolute Error
369 (MAE) , the Root Mean Square Error (RMSE), the Maximum Absolute Error (MAE), the Root
370 Mean Square Error (RMSE), the MEAN Absolute Percentage Error (MAPE) and the Mean Square
371 Error (MSE). For more details, see the works of Bennett et al. (2013), Hyndman and Athana-
372 sopoulos (2013), Donkor et al. (2014) and Coelho (2016), where the performance measures are
373 discussed.

374 **Developed forecasting models**

375 *Models selection*

376 Seasonal Naïve models, Additive Seasonal Holt-Winters and the Multiplicative Seasonal Holt-
377 Winters with a seasonality of one week (168 hours) were developed. Since the data sets demon-
378 strated high correlations with the 1-hour lagged series, simple Naïve models were also developed.

379 ANN-based models with distinct additional input variables were developed in order to analyse
380 the influence of each input variable and obtain better forecasting models using the most influential
381 variables. Table 6 lists the ANN analysed models.

382 All ANN-based models were developed using Matlab R2012a and the narnet and narxnet li-
383 braries (MathWorks 2015) for single and multiple predictors, respectively.

384 The first developed models (WD_hist) use the historical data as single input. The WD_1lag
385 models consider as additional input the lagged data that presented the highest correlation coef-
386 ficient (according to Fig. 8). The WD_3lags models consider the addition of the three lagged
387 data that presented the highest correlation coefficients (1, 24 and 168 hours for all data sets). The
388 WD_anthrop models include the selected anthropic variables for each data set (according to Fig.
389 4).

390 For all data sets (except WD5), models considering the water demand series of the neighbour-
391 ing areas as additional input were also developed and analysed.

392 The weather variables that presented the higher correlation coefficients with each data set were
393 included in the WD_meteo models. However, since it was verified that the variable *Rainfall Oc-*
394 *currence* could present some influence in the water demand, a separate model (WD_rain) was also
395 developed in order to analyse the performance of including such variable.

396 WD_all and WD_selection are the forecasting models with all variables and the two more
397 influential input variables, respectively.

398 Normalised accuracy measures are used as results in order to compare between distinct data
399 sets.

400 *Data sets division*

401 For the development of the Naïve and exponential smoothing forecasting models, each water
402 demand data set was divided into two subsets. The first 80 % of data (6036 observations) was used
403 for fitting the model while the 20 % remaining data (1500 observations) was left to validate the
404 developed model.

405 Concerning the ANN-based forecasting models, the same amount of data was left for the final
406 validation of each model. However, only the remaining data with associated weather data was used
407 to develop the neural network. Here, 70 % for training, 15 % for cross-validation and 15 % for
408 testing, corresponding to 2867, 613 and 613 data points, respectively, were used.

410 The most appropriate architecture for each ANN-based model was found through an automatic
411 methodology developed and implemented in Matlab. Considering a single hidden layer for all
412 cases, varying only the number of nodes, the developed methodology performs sequentially (i)
413 the networks architecture selection, (ii) the networks development and (iii) the forecast. The main
414 implemented steps of the proposed methodology are:

- 415 1. Computation of the Water Demand series autocorrelation (ACF) and partial autocorrelation
416 (PACF) functions.
- 417 2. Definition of the number of input delays and feed-back delays: $ID = \max(ACF)$ and FD
418 $= \max(PACF)$.
- 419 3. For 1 to 10 hidden nodes (HN), considering always the same random variables for the
420 weights initialisation:
 - 421 (a) Generation of the nonlinear autoregression neural networks using HN hidden nodes,
422 ID input delays and FD feedback delays;
 - 423 (b) Network training, cross-validation and testing with WD series feedback (open-loop
424 network);
 - 425 (c) Open-loop network performance computation (MSE).
- 426 4. Selection of the number of hidden nodes according to the best open-loop network perfor-
427 mance obtained.
- 428 5. Close the network loop for forecasts without target feedback (only output feedback).
- 429 6. For 1 to 10 runs, considering distinct random variables initialisation:
 - 430 (a) Predict missing values using the closed-loop trained network;
 - 431 (b) Compute the forecast accuracy using the validation data;
- 432 7. Save the network with the best performance.

433 **FORECASTING RESULTS**

434 The forecasting accuracy was computed for (i) the first hour predicted, (ii) the first 24 hours

435 predicted and (iii) all the validation data set period (last 1500 observations \approx 9 weeks) predicted.
436 Similarly with the procedure followed for the traditional forecasting methods, the validation accu-
437 racy measures for each ANN-based model were computed for (i) the first predicted hour, (ii) the
438 first 24 hours predicted and (iii) the entire validation set dimension prediction.

439 Tables 7 to 10 provide the forecasting accuracy results for the traditional methods developed
440 for each demand data set. Observing table 7, it is possible to see that the Exponential Smoothing
441 methods better fit the data than both the Naïve models for all data series. However, analysing the
442 validation forecast accuracy for the first 24 hours (table 9), the Exponential Smoothing methods
443 do not perform better. For the WD2 data set, the Seasonal Naïve model revealed to be better than
444 any of the other traditional methods.

445 Results demonstrated that, for Exponential Smoothing methods, perfect fitting does not imply
446 a good forecast accuracy. At the same time, comparing tables 8 and 9, it can be concluded that the
447 method that best predicts the first hour, may not be the best method to predict the first 24 hours.

448 The Seasonal Naïve model presented good performance when predicting 24-hours or even the
449 \approx 9 weeks ahead.

450 Given the analysed results, both Seasonal Holt-Winters methods may not be the most appro-
451 priate to predict the water demands. This is probably because the serial dependence in the obser-
452 vations may not be appropriately captured by these approaches.

453 Table 11 provides the best ANN-based models results as well as the correspondent automati-
454 cally selected architecture for the water demand forecast. Such results are compared with the ones
455 obtained with the Seasonal Naïve in Table 11 and in Fig. 10.

456 From Table 11, it can be observed that the input variables that provided the best forecast results
457 for the four tested data sets are distinct, although these data sets correspond to water demand
458 from regions close to each other. Therefore, the influence of each input variable in the models
459 performance is notorious.

460 Starting from the WD2 and WD4 time series, that presented the highest autocorrelation with the
461 168h-lagged series, both demonstrated better results when including such lagged series as model

462 input. However, while the anthropic variables allowed to achieve one of the best results with ANN-
463 based models for the WD2 series, this does not occur in the case of the WD4 series. In turn, for this
464 last time series data set, the inclusion of historical water demands of neighbour sites (WD2(t) and
465 WD16(t)) significantly improved the forecasting models performance. As represented in Fig. 10,
466 while the model for predicting the WD4 series including the 168-hour lag (WD4_1lag) presented
467 predicted values quite below to the targets, the model considering the neighbourhood past demands
468 (WD4_neighb) was able to provide a better fitting.

469 Observing the best ANN-based models obtained for WD5 and WD16, in both cases the inclu-
470 sion of the 3 most correlated lagged series allows to improve the forecasting results (see Table 11).
471 However, the other variables that also improved the series prediction are not coincident. Models
472 to predict WD5 perform better when including the variable *Rainfall Occurrence*, while models to
473 predict WD16 perform significantly better with the simultaneous use of the three more significant
474 lagged series (WD16(t-1), WD16(t-168) and WD16(t-1)) and the anthropic variable *Hour* (*i.e.* the
475 WD16_selection model). From Fig. 10 it is observed that the model WD5_1lag is capable of
476 detecting variations in demand while the model WD5_rain, despite resulting in slightly better ac-
477 curacies, presents predicted values almost constant during the day (similar to the average of the
478 observations). Concerning the charts of the WD16 time series results, the WD16_anthrop and the
479 WD16_selection models are clearly the ones that best fit the targets.

480 The ANN-based models did not provide significantly better performances than the seasonal
481 Naïve for predicting the WD2 and WD5 series. However, for the WD4 and WD16 series, the
482 ANN-based models outperformed the traditional Naïve.

483 It is important to mention that the use of all variables that apparently demonstrated to have
484 influence on the water demands (from the preliminary correlation and scatter plots analysis) as
485 model input, does not necessarily improve the forecasts performance. In fact, in almost all cases,
486 the use of all variables as input decreased the forecast model performance when compared with the
487 simple ANN-model that only uses the historical demands. This occurs possibly due to the increase
488 of the neural networks complexity.

489 CONCLUSIONS

490 From the extensive literature review performed on the water demand forecasting topic, it is
491 possible to conclude that the data analysis and pre-processing represents a very important role in
492 the forecasting process with influence in the models' accuracy. This part of the process represents
493 also the most time-consuming since a large amount of data is usually needed. At the same time, the
494 collected data from the networks often presents a large number of occurrences and missing data
495 that, if not treated properly, can significantly influence the real data trends, reducing the accuracy
496 of the models and, consequently, influencing the efficiency of the networks operational control.

497 The traditional forecasting models (Naïve and Exponential Smoothing) demonstrated variable
498 performances for different data sets when predicting only one hour ahead. However, in the predic-
499 tion of 24 hours ahead, the seasonal Naïve forecasting models were more adequate. Even using a
500 smaller data set, the models based on artificial neural networks can improve such results if exter-
501 nal input variables are introduced in the models. However, the influence of each additional input
502 variable (both anthropic and meteorological) is dissimilar for each data set. Therefore, the wrong
503 choice of the input variables may lead to a decrease in the forecasting model accuracy. It should
504 then be concluded that a preliminary analysis to the input variables and their selection is of the
505 most importance in the development of a forecasting model.

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600

APPENDIX II. NOTATION

601

The following symbols are used in this paper:

AME = Absolute Maximum Error

f^A = Activation function

\bar{y} = Arithmetic mean of observed variables

ANN = Artificial Neural Networks

ACF = Autocorrelation Function

ARIMA = Autoregressive Integrated Moving Average

ARMA = Autoregressive Moving Average

AR = Autoregressive

θ^b = Bias node

BANN = Bootstrap Artificial Neural Network

R^2 = Coefficient of Determination

602

CGPB = Conjugate Gradient Powell Beale

CG = Conjugate Gradient

u^c, w^c = connection weights

D = Day of week

DMA = District Metered Areas

ε = Error/residual

EA-ANN = Evolutionary Algorithms Artificial Neural Network

FD = Feed-back Delay

\hat{y} = Forecasted variable

HN = Hidden Neurons - vector of the number of neurons in the hidden layer(s)

H = Hour

ID = Input Delay of the external time series

z	=	Input variable
h	=	Lag (h-step ahead)
L^s	=	Level component/smoothing
S^s	=	Level component/smoothing
LM	=	Levenberg-Marquardt
MAE	=	Mean Absolute Error
MAPE	=	Mean Absolute Percent Error
MARE	=	Mean Absolute Relative Error
MASE	=	Mean Absolute Scaled Error
M	=	Month
ANN-MLP	=	Multilayer Perceptron Artificial Neural Network
MLR	=	Multiple Linear Regression
MNLR	=	Multiple Non-Linear Regression
MARS	=	Multivariate Adaptive Regression Splines
NSE	=	Nash-Sutcliffe Efficiency (or Coefficient of Determination)
f^{NL}	=	Non-linear function
n_{hidden}	=	Number of hidden nodes
n_{in}	=	Number of input nodes
O_t	=	Number of observations used for training
O	=	Number of observations
n_{out}	=	Number of output nodes
y	=	Observed variable
PACF	=	Partial Autocorrelation Function
PPMC	=	Pearson Product Moment Correlation

- m = Period of seasonality (season)
- PPR = Projection Pursuit Regression
- ANN-RBF = Radial Basis Function Artificial Neural Network
- RO = Rainfall Occurrence
- RH = Relative Humidity
- RMSE = Root Mean Square Error
- α^s = Smoother parameter
- SEE = Sum of Square Errors
- SVM = Support Vector Machines
- T = Temperature
- t = Time instant
- T^s = Trend component/smoother
- WD = Water Demand
- WSS = Water Supply System
- WANN = Wavelet Artificial Neural Network
- WBANN = Wavelet Bootstrap Artificial Neural Network

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TABLE 1. Comparison of the performances of short-term water demand forecasting methods applied to distinct case-studies.

Authors, year	Time scale [amount of data]	Model scale [population]	Forecasting model	training/testing R^2 (-)	RMSE (m ³ /h)	MAE (m ³ /h)	MARE/MAPE (%)	maxARE (%)	NSE (-)	Observations
Jain et al., 2001	Weekly [98weeks]	Indian institute [12k]	MLR MNLr AR ANN (1HL) $\hat{\Delta}\hat{\Delta}\hat{\Delta}$ FFBP ANN (2HL) - FFBP	0.684/0.642 0.667/0.602 0.826/0.624 0.963/0.640 0.992/0.872	- - - - -	5.16 5.59 17.68 3.74 2.41	10.39 10.52 24.07 12.08 6.49	- - - - -	- - - - -	-
Bougadis et al., 2005	Peak weekly [4 months]	City of Ottawa, Canada [0.75M]	MLR ARIMA(2,1,0) ANN (1HL) $\hat{\Delta}\hat{\Delta}\hat{\Delta}$ FFBP - sigmoid	0.620/0.445 0.300/0.352 0.708/0.810	- - -	19.25 14.31 12.26	43.18 36.28 30.05	- - -	- - -	-
Alvisi et al., 2007 [POWADIMA]	Hourly [1 year]	Castelfranco Emilia, Italy [23k]	Pattern-based model with periodic and persistence components (1h/24h lead time)	-/-	16.2-28.8	-	5.0-9.0	-	-	The distinct case-studies show the scale effect in the models performance
Salomons et al., 2007 [POWADIMA]	Hourly [1 year]	Haifa-A, Israel [60k]	-	-/-	131.0-155.5	-	8.6/ 10.3	-	-	-
Martinez et al., 2007 [POWADIMA]	Hourly [1 year]	Valencia, Spain [1.2M]	-	-/-	784.8-860.4	-	4.7 / 5.1	-	-	-
Adamowski, 2008	Peak daily summer [10 years - May to Aug]	City of Ottawa, Canada [0.75M]	MLR ARIMA(2,1,0) ANN (1HL) - FFBP	0.610/0.590 0.530/0.460 0.660/0.690	- - -	14.00 15.00 12.00	56.00 62.00 41.00	- - -	- - -	-
Ghiassi et al., 2008	Hourly [1 month - Sep/Apr] Daily [1 year - 366 days] Weekly [4 years - 208 weeks]	City of San Jose & surroundings, California [0.9 M]	ARIMA ANN - FFBP dynamic ANN ARIMA ANN - FFBP dynamic ANN ARIMA ANN - FFBP dynamic ANN	-/- -/- -/- -/- -/- -/-	- - - - - -	3.38/4.51 3.41/4.52 2.04/3.26 2.35 2.32 0.84 1.17 0.92 0.80	- - - - - - - - -	- - - - - - -	- - - - - -	-
Maiza et al., 2008	Daily [9 years & 5 months - 3473 days]	Gauteng Province, South Africa [9M]	ANN - RBF SVM	-/- -/-	- -	- -	2.96 5.47	- -	- -	-
Tahesh & Dini, 2009	Daily [13years]	Tehran, Iran [8/12M, night/day]	ANN (3HL) ANN-RBF Fuzzy Neural-Fuzzy (non-random input data) Neural-Fuzzy (random input data)	-/0.943 -/0.932 -/0.760 -/0.801 -/0.936	0.28 0.30 0.74 0.32 0.30	2.74 2.94 7.62 2.77 2.86	- - - - -	- - - - -	- - - - -	-
Adamowski & Karapatakis, 2010	Peak weekly [6years]	Athalassa, Nicosia, Cyprus [0.2M in the city] Public Garden, Nicosia, Cyprus [0.2M in the city]	MLR ANN(1HL, 15HN) - Resilient BP ANN(1HL, 15HN) - CGPB ANN(1HL, 15HN) - LM MLR ANN(1HL, 15HN) - Resilient BP ANN(1HL, 15HN) - CGPB ANN(1HL, 15HN) - LM	0.838/0.820 0.940/0.901 0.947/0.942 0.953/0.946 0.839/0.813 0.942/0.900 0.935/0.905 0.957/0.917	8.13 6.99 6.77 5.23 8.05 6.90 7.26 5.69	2.51 2.23 2.09 2.15 2.48 2.27 2.21 1.97	11.99 12.15 11.93 11.18 12.59 10.41 11.26 9.76	- - - - - - - -	- - - - - - - -	No significant difference when updating data by accumulating (grow) or considering only last observations (slide).
Herrera et al., 2010	Hourly [4months]	WSS in a city, Spain [5k]	ANN(1HL) - FFBP (growth/slide data update) Project Pursuite Regression Multivariate Adaptive Regression Splines Random Forests (regression trees) Pattern-based SVR SVR (best model with other data)	-/- -/- -/- -/- -/- -/-	- - - - - -	6.23/6.30 4.36/4.36 4.36/4.36 9.32/9.61 4.32/4.32 3.24	- - - - - -	- - - - - -	- - - - - -	0.445

TABLE 2. Comparison of the performances of short-term water demand forecasting methods applied to distinct case-studies (cont.).

Authors, year	Time scale [amount of data]	Model scale [population]	Forecasting model	training/testing R ² (-)	RMSE (m ³ /h)	MAE (m ³ /h)	MARE/MAPE (%)	maxARE (%)	NSE (-)	Observations
Babel & Shinde, 2011	Daily [1066days]	Bangkok, Thailand [7.91M]	ANN (3HL) - FF - Momentum (gradient-descent) áAŞ tanh	-/-	2083.32	-	1.12	-	-	Meteorological variables have more influence on monthly forecasts
Odan & Reis, 2012	Hourly [10 months]	Anaraquara city, Brazil [224k]	ANN (MLP) - BP dynamic ANN Hybrid ANN (MLP) - BP (Fourier Series as input) Hybrid dynamic ANN (FS input)	0.846 / 0.740 0.757 / 0.810 0.792 / 0.740	-	16.20 12.60 16.20	-	-	-	-
Adamowski et al., 2012	Daily summer [8 years & 3 months - May to Aug]	City of Montreal, Canada [1.8M]	MLR MNLr ARIMA ANN WANN (wavelets as input)	0.76 / 0.786 0.848 / 0.838 0.758 / 0.782 0.792 / 0.865 0.896 / 0.919	-	-	-	-	0.629 0.633 0.778 0.864 0.919	-
Tiwari & Adamowski, 2013	Daily [4179 days]	City of Montreal, Canada [1.8M]	ARIMA ARIMA with exogenous input (maxT and toP) ANN (13HN) ANN (13HN) BANN (bootstrap) WANN WBANN ARIMA ARIMA with exogenous input (maxT and toP) ANN (5HN) ANN (5HN) BANN WANN WBANN	0.900 / - 0.910 / - 0.920 / - 0.900 / - 0.980 / - 0.980 / - 0.680 / - 0.680 / - 0.670 / - 0.680 / - 0.760 / - 0.780 / -	271.26 272.92 245.02 253.76 129.56 129.56 170.42 489.17 495.43 492.91 513.76 502.92 419.18	202.07 196.67 173.74 183.74 92.09 124.60 312.08 366.66 357.91 382.07 370.84 312.08	-	-	-	-
Adamowski et al., 2014; Tiwari & Adamowski, 2014	Weekly [2 years & 9 months]	City of Calgary, Canada [1.1M]	ANN (6HN) BANN (6HN) - bootstrap of 100ANN WANN (4HN) WBANN (4HN) - bootstrap of 100WANN	0.590 / - 0.560 / - 0.730 / - 0.800 / -	2502.07 2442.92 1899.58 1666.66	1849.57 1772.10 1424.16 1218.35	-	-	-	-
Romano & Kapelan, 2014	Hourly (1 to 24h forecast) [1 year]	Cantareira WSS, SAço Paulo, Brazil [6.5M]**	MLR ANN (1HL) FFBP EA-ANN (with / without data update)	0.442 / - 0.481 / 0.454 0.679 / 0.5	4853 7380 3722	3715.20 5634.00 2761.00	-	-	-	Best model obtained for predicting 12h ahead using anthropic, weather and past demand variables*
Romano & Kapelan, 2014	Hourly (24h ahead), (6 months)	DMA1 of Yorkshire WSS, UK DMA3 (less consumers) of Yorkshire WSS, UK	ensemble EA-ANN ensemble fixed-structure ANN EA-ANN (with/without data update) fixed-structure ANN ensemble EA-ANN ensemble fixed-structure ANN EA-ANN (with/without data update) fixed-structure ANN ensemble EA-ANN ensemble fixed-structure ANN	-/- -/- -/- -/- -/- -/- -/- -/- -/- -/-	86.08 / 207.94 561.60 / 786.41 82.94 / 128.30 370.15 / 370.88 0.13 / 0.14 1.05 / 0.86 0.13 / 0.14 0.76 / 0.86	6.39 / 8.47 9.83 / 11.93 6.30 / 7.73 9.07 / 10.54 5.64 / 5.51 9.24 / 9.72 5.68 / 5.51 8.68 / 9.72 6.23 / 7.36 8.84 / 9.37 5.68 / 6.26 7.75 / 8.63	-	-	-	

Do not provide RMSE nor MAE units. In order to convert for l/s units, it was considered that the authors used the same units of water consumption. **Value retrieved from <http://site.sabesp.com.br/>

TABLE 3. Comparison of the performances of short-term water demand forecasting methods applied to distinct case-studies (cont.).

Authors, year	Time scale [amount of data]	Model scale [population]	Forecasting model	training/testing R^2 (-)	RMSE (m^3/h)	MAE (m^3/h)	MARE/MAPE (%)	maxARE (%)	NSE (-)	Observations	
Bakker et al., 2013 & Bakker, 2014	48h forecast with 15-min time steps [6 years - 210336 values]	Amsterdam, Netherlands [950k]	adaptive pattern-based, 24-h	-/-	151.55	-	1.44	-	0.785		
		Rijnegio, Netherlands [305k]	adaptive pattern-based, 24-h	-/-	365.69	-	3.35	-	0.987		
		Almere, Netherlands [193k]	adaptive pattern-based, 24-h	-/-	63.80	-	1.86	-	0.710		
		Heiden, Netherlands [39k]	adaptive pattern-based, 24-h	-/-	165.70	-	4.64	-	0.978		
		Valkenburg, Netherlands [9,2k]	adaptive pattern-based, 24-h	-/-	36.19	-	2.12	-	0.740		
		Hulsberg, Netherlands [2,4k]	adaptive pattern-based, 24-h	-/-	100.69	-	5.28	-	0.972		
			adaptive pattern-based, 15-min	-/-	15.04	-	3.4	-	0.803		
			adaptive pattern-based, 15-min	-/-	30.03	-	6.55	-	0.952		
			adaptive pattern-based, 24-h	-/-	3.53	-	3.49	-	0.802		
			adaptive pattern-based, 15-min	-/-	7.30	-	6.90	-	0.949		
Bakker, 2014	Daily [6 years - 2192 days]	Amsterdam (urban), Netherlands	MLR (without/with weather input) adaptive pattern-based, 1day transfer/noise (transfer model with ARIMA(0,8,3))	-/-	-	-	1.54/1.47 1.39/1.32 1.36/1.25	-	0.709/0.738 0.756/0.790 0.766/0.812		
		Rijnegio (mix), Netherlands	MLR adaptive pattern-based, 1day transfer/noise	-/-	-	-	1.99/1.87 1.88/1.73 1.77/1.65	-	0.681/0.731 0.694/0.751 0.740/0.777		
		Almere (urban), Netherlands	MLR adaptive pattern-based, 1day transfer/noise	-/-	-	-	2.37/2.26 2.08/1.97 2.03/1.87	-	0.681/0.731 0.718/0.764 0.733/0.793		
		Heiden (rural), Netherlands	MLR adaptive pattern-based, 1day transfer/noise	-/-	-	-	4.25/4.01 3.72/3.33 3.74/3.47	-	0.747/0.780 0.794/0.848 0.791/0.832		
		Valkenburg (rural), Netherlands	MLR adaptive pattern-based, 1day transfer/noise	-/-	-	-	3.97/3.81 3.55/3.38 3.44/3.32	-	0.756/0.772 0.788/0.808 0.807/0.818		
		Hulsberg (rural), Netherlands	MLR adaptive pattern-based, 1day transfer/noise	-/-	-	-	5.97/5.73 5.08/4.48 5.04/4.77	-	0.619/0.645 0.688/0.755 0.696/0.727		
			Double-Season multiplicative Holt-Winters + Gaussian Process regression	-/-	3.99-5.47	3.06-4.32	-	-	-	-	
			data clustering + SVM	-/-	-	-	0.79-14.33	-	-	-	
			ARIMA(1,1,2)	-/0.83	6.21	-	-	-	0.80		
			ARIMA(1,1,2)+Exponential Smoothing	-/0.90	5.26	-	-	-	0.88		
Wang et al., 2014 Candelieri & Archetti, 2014 Kang et al., 2015	Hourly [1 year]	Barcelona, Spain [3M]	Double-Season multiplicative Holt-Winters + Gaussian Process regression	-/-	3.99-5.47	3.06-4.32	-	-	-		
	Hourly [13 months]	Milan, Italy [1M]	data clustering + SVM	-/-	-	-	0.79-14.33	-	-		
	Hourly [6 months]	WSS in Galliera (rural), Sri Lanka [3k]	ARIMA(1,1,2) ARIMA(1,1,2)+Exponential Smoothing	-/0.83 -/0.90	6.21 5.26	-	-	-	0.80 0.88		

ANN - Artificial Neural Networks; AR - Autoregression; ARIMA - Auto Regressive Integrated Moving Average; ARMA - Auto Regressive Moving Average; BP - Back-Propagation; CG - Conjugate Gradient; FF - Feed-Forward; HL - Hidden Layer; LM - Levenberg-Marquardt; MLR - Multiple Linear Regression; MNLR - Multiple Non-Linear Regression; RBF - Radial Basis Function; SVM - Support Vector Machine; SVR - Support Vector Regression; WBANN - Wavelet Bootstrap ANN.

TABLE 4. Comparison of the influence of several variables as input for distinct short-term water demand forecasting models.

Authors, year	Time scale	Model scale	Tested input variables	Best forecasting model / other observations
Jain et al., 2001	Weekly	Indian institute	WD(t-2,t-1), maxT(t-1,t), R(t-1, t), RO(t-1,t)	ANN(1HL) / ANN(2HL): WD(t-1), maxT(t), RO(t) AR: WD(t-2, t-1) MLR: WD(t-1), maxT(t), RO(t) MNLr: WD(t-1), maxT(t-1, t), R(t-1, t)
Bougadis et al., 2005	Peak weekly	City of Ottawa, Canada	WD(t-3 to t), maxT(t-1, t), WD(t-3 to t), maxT(t-1, t), R(t-1, t), RO(t-1, t)	ANN(1HL): WD(t-1), maxT(t), R(t) ARIMA(2,1,0): WD(t-3 to t-1) MLR: WD(t-1), maxT(t-1,t), R(t-1,t)
Adamowski, 2008	Peak daily	City of Ottawa, Canada	WD(t-3 to t), maxT(t-1, t), R(t-5 to t), RO(t-5 to t)	ANN(1HL) / MLR: WD(t-1), maxT(t-1,t), RO(t-5) ARIMA(2,1,0): WD(t-3 to t-1)
Msiza et al., 2008	Daily	Gauteng province, South Africa	WD(t-5 to t), annual Pop.	ANN: WD(t-3 to t) and annual Pop.
Tabesh & Dini, 2009	Daily	Tehran, Iran	WD(t-7 to t), previous week and previous year total WD, avgT, RH	ANN/Neuro-fuzzy: WD(t-7 to t), previous week and previous year total WD
Adamowski & Karapataki, 2010	Peak weekly	Athalassa, Nicosia Public Garden, Nicosia	WD, maxT, R, RO	MLR: WD(t-1), maxT(t-2 to t) ANN-LM(1HL, 15HN): WD(t-1), maxT(t-1, t), R(t-1, t), RO(t-1, t) MLR: WD(t-1), maxT(t-1, t), R(t-1, t), RO(t-1, t) ANN-LM(1HL, 15HN): WD(t-1), maxT(t-2 to t)
Herrera et al., 2010	Hourly	Spain WSS	WD(t-168+1, t-1, t), R, T, windS, Press	-
Babel & Shinde, 2011	Daily	Bangkok, Thailand	WD(t-6 to t), R(t), Evap(t), RH(t), maxT(t), minT(t), avgT(t)	WD(t), R(t), avgT(t), RH(t)
Odan & Reis, 2012	Hourly	WSS subsector, Sao Paulo, Brazil	WD(t-168, t-24, t-3 to t), T(t), RH(t) and FS	ANN(MLP)-BP (8HN): WD(t-168, t-3 to t), RH(t) dynamic ANN (15HN): WD(t-168, t-2 to t) hybrid ANN (8HN): WD(t-168, t-3 to t), FS(t-168, t-3 to t), RH(t) hybrid dynamic ANN (15HN): WD(t-168, t-2 to t), FS(t-168, t-2 to t) MLR: WD(t-1, t) & maxT(t-1, t) MNLr: WD(t-3 to t) & maxT(t-3 to t) ANN: WD(t-2 to t) & maxT(t-1, t) WANN: WD(t-3 to t) & maxT(t-1, t)
Adamowski et al., 2012	Daily	City of Montreal, Canada	maxT, totP & WD (t-3 to t)	WANN: all 4 wavelet components of WD(t) WBANN: all 4 wavelet components of WD(t), 2 wavelet components of maxT(t-3 to t-1) and of totP(t-3 to t-1)
Tiwari & Adamowski, 2013	Daily Weekly	City of Montreal, Canada	WD(t-6 to t), maxT(t-6 to t), totP(t-6 to t) + 4 wavelet components of each	WANN: all 4 wavelet components of WD(t) WBANN: all 4 wavelet components of WD(t), 2 wavelet components of maxT(t-3 to t-1) and of totP(t-3 to t-1)
Adamowski et al., 2014	Weekly	Calgary city, Canada	WD(t-3 to t), maxT(t-3 to t), totP(t-3 to t) + 4 wavelet components for each series	WBANN:all 4 wavelet components of WD(t), 2 wavelet components of maxT(t-3 to t-1) and 1 wavelet component of totP(t-3 to t-1)
Santos & Filho, 2014	Hourly	39 cities in São Paulo, Brazil	demand(t-1,t-6,t-12, t-18,t-24):WD / anthropic (t,t+6,t+12,t+18,t+24):Hour, Day, Seas, typeDay / weather(t,t-1,t-6,t-12,t-18,t-24): T, RH, R, P, windDir, windS	Output: WD(t+12) / Input: anthropic(t+12), weather(t,t-12), WD(t,t-12) [best model] Output: WD(t) / Input: anthropic(t), weather(t, t-1), WD(t-1) [worst than MLR]

WD - Water Demand; maxT - maximum Temperature; R - Rainfall amount; RO - Rainfall occurrence (binary); Pop - Population; windS - Wind Speed; Evap - Evaporation; minT - minimum Temperature; totP - total precipitation (not only rain); P - Pressure; Vc - climatic variables; HL - hidden layers; HN - hidden neurons; FS - Fourier Series;

TABLE 5. Pearson correlation coefficients between the distinct water demand sets (WD) and the considered anthropic variables *Day of the week (D)*, *Month (M)* and *Hour of the day (H)*.

	D	M	H	WD2	WD4	WD5	WD16
D	1.000						
M	0.005	1.000					
H	0.000	0.000	1.000				
WD2	0.000	0.120	0.605	1.000			
WD4	0.047	0.116	0.650	0.915	1.000		
WD5	0.094	-0.057	0.130	0.107	0.120	1.000	
WD16	0.075	-0.008	0.650	0.836	0.894	0.069	1.000

TABLE 6. Input variables for each ANN-based model developed.

Data set	ANN model	Input variables	Data set	ANN model	Input variables
WD2	WD2_hist	WD2(t)	WD16	WD16_hist	WD16(t)
	WD2_1lag	WD2(t, t-168)		WD16_1lag	WD16(t, t-1)
	WD2_3lags	WD2(t, t-1, t-24, t-168)		WD16_3lags	WD16(t, t-1, t-24, t-168)
	WD2_anthrop	WD2(t), Hour, Month		WD16_anthrop	WD16(t), Hour
	WD2_neighb	WD2(t), WD4(t), WD16(t)		WD16_neighb	WD16(t), WD2(t), WD4(t)
	WD2_meteo	WD2(t), T(t), RH(t)		WD16_meteo	WD16(t), T(t), RH(t)
	WD2_rain	WD2(t), RO(t)		WD16_rain	WD16(t), RO(t)
	WD2_selection	selected variables		WD16_selection	selected variables
WD2_all	all variables	WD16_all	all variables		
WD4	WD4_hist	WD4(t)	WD5	WD5_hist	WD5(t)
	WD4_1lag	WD4(t, t-168)		WD5_1lag	WD5(t, t-1)
	WD4_3lags	WD4(t, t-1, t-24, t-168)		WD5_3lags	WD5(t, t-1, t-24, t-168)
	WD4_anthrop	WD4(t), Hour, Month		WD5_anthrop	WD5(t), Hour, Month
	WD4_neighb	WD4(t), WD2(t), WD16(t)		WD5_meteo	WD5(t), T(t)
	WD4_meteo	WD4(t), T(t), RH(t)		WD5_rain	WD5(t), RO(t)
	WD4_rain	WD4(t), RO(t)		WD5_selection	selected variables
	WD4_selection	selected variables		WD5_all	all variables
WD4_all	all variables				

TABLE 7. Forecasting accuracy obtained for each data set with the Naïve, Seasonal Naïve, Additive Seasonal Holt-Winters and Multiplicative Seasonal Holt-Winters models. Fitting stage.

Data set	Forecasting method	R ² (-)	NSE (-)	MAE (m ³ /h)	RMSE (m ³ /h)	MAPE (%)	maxAE (m ³ /h)
WD2	Naïve	0.73	0.71	1.90	2.74	1.67E+12	21.61
	Seas. Naïve	0.79	0.78	1.54	2.38	8.85E+12	20.35
	Add H-W	0.01	1.00	0.01	0.01	1.67E+10	0.01
	Mult H-W	0.01	1.00	0.01	0.01	9.43E+09	0.01
WD4	Naïve	0.78	0.77	5.54	7.46	1.19E+12	61.08
	Seas. Naïve	0.88	0.87	3.57	5.55	3.31E+12	42.83
	Add H-W	0.01	1.00	0.00	0.01	2.19E+09	0.03
	Mult H-W	0.01	1.00	0.01	0.02	7.49E+09	0.09
WD5	Naïve	0.33	0.15	106.29	139.87	5.61E+10	934.13
	Seas. Naïve	0.26	0.03	113.45	149.97	4.07E+12	709.43
	Add H-W	0.01	1.00	0.09	0.09	5.10E+08	0.16
	Mult H-W	0.01	1.00	0.09	0.09	4.99E+08	0.19
WD16	Naïve	0.71	0.68	0.69	0.98	6.21E+10	11.50
	Seas. Naïve	0.74	0.72	0.57	0.93	3.40E+11	12.05
	Add H-W	0.00	1.00	0.00	0.00	1.25E+08	0.00
	Mult H-W	0.00	1.00	0.00	0.00	4.71E+07	0.00

TABLE 8. Forecasting accuracy obtained for each data set with the Naïve, Seasonal Naïve, Additive Seasonal Holt-Winters and Multiplicative Seasonal Holt-Winters models. First hour validation.

Data set	Forecasting method	R ² (-)	NSE (-)	MAE (m ³ /h)	RMSE (m ³ /h)	MAPE (%)	maxAE (m ³ /h)
WD2	Naïve	–	–	4.18	4.18	35.86	4.18
	Seas. Naïve	–	–	1.86	1.86	15.95	1.86
	Add H-W	–	–	5.09	5.09	43.64	5.09
	Mult H-W	–	–	5.23	5.23	44.85	5.23
WD4	Naïve	–	–	3.99	3.99	9.21	3.99
	Seas. Naïve	–	–	12.07	12.07	27.84	12.07
	Add H-W	–	–	0.86	0.86	1.98	0.86
	Mult H-W	–	–	1.09	1.09	2.51	1.09
WD5	Naïve	–	–	97.15	97.15	43.73	97.15
	Seas. Naïve	–	–	111.92	111.92	50.38	111.92
	Add H-W	–	–	169.36	169.36	76.23	169.36
	Mult H-W	–	–	218.90	218.90	98.53	218.90
WD16	Naïve	–	–	0.45	0.45	18.84	0.45
	Seas. Naïve	–	–	2.65	2.65	110.23	2.65
	Add H-W	–	–	0.35	0.35	14.62	0.35
	Mult H-W	–	–	0.35	0.35	14.63	0.35

TABLE 9. Forecasting accuracy obtained for each data set with the Naïve, Seasonal Naïve, Additive Seasonal Holt-Winters and Multiplicative Seasonal Holt-Winters models. First 24 hours validation.

Data set	Forecasting method	R ² (-)	NSE (-)	MAE (m ³ /h)	RMSE (m ³ /h)	MAPE (%)	maxAE (m ³ /h)
WD2	Naïve	0.00	-1.07	5.02	6.66	94.01	12.41
	Seas. Naïve	0.86	0.81	1.33	2.01	10.35	5.12
	Add H-W	0.33	0.34	5.15	5.45	64.52	9.57
	Mult H-W	0.26	0.31	5.19	5.58	60.22	9.27
WD4	Naïve	0.00	-0.07	13.11	16.14	73.95	30.36
	Seas. Naïve	0.80	0.70	6.08	8.62	16.49	27.15
	Add H-W	0.00	-0.41	6.46	7.98	22.10	20.56
	Mult H-W	0.01	-0.34	6.50	7.76	24.69	19.75
WD5	Naïve	0.01	-0.89	110.35	129.40	28.80	292.61
	Seas. Naïve	0.33	-0.32	96.86	108.10	26.47	201.05
	Add H-W	0.54	-1195.96	206.95	232.19	60.18	361.13
	Mult H-W	0.62	-4119.31	395.20	430.80	108.25	643.13
WD16	Naïve	0.00	-0.04	1.40	1.68	418.31	2.75
	Seas. Naïve	0.79	0.70	0.59	0.90	37.88	2.65
	Add H-W	0.03	0.98	0.82	1.03	48.73	2.38
	Mult H-W	0.03	0.98	0.82	1.03	48.49	2.38

TABLE 10. Forecasting accuracy obtained for each data set with the Naïve, Seasonal Naïve, Additive Seasonal Holt-Winters and Multiplicative Seasonal Holt-Winters models. All data validation.

Data set	Forecasting method	R ² (-)	NSE (-)	MAE (m ³ /h)	RMSE (m ³ /h)	MAPE (%)	maxAE (m ³ /h)
WD2	Naïve	0.09	-0.10	5.03	6.41	69.09	17.85
	Seas. Naïve	0.73	0.73	2.21	3.16	16.25	17.67
	Add H-W	0.00	1.00	3.36	4.23	31.99	18.46
	Mult H-W	0.00	1.00	3.40	4.29	31.83	18.43
WD4	Naïve	0.10	0.07	16.75	20.24	54.41	58.35
	Seas. Naïve	0.68	0.68	9.33	11.92	21.52	41.54
	Add H-W	0.03	1.00	9.40	12.78	21.18	46.89
	Mult H-W	0.00	1.00	8.66	11.87	20.23	44.89
WD5	Naïve	0.31	-1.08	224.65	256.55	41.02	630.02
	Seas. Naïve	0.26	0.21	124.55	157.84	26.03	517.76
	Add H-W	0.39	0.80	159.38	194.80	38.82	598.67
	Mult H-W	0.48	0.24	324.53	376.91	72.09	996.23
WD16	Naïve	0.02	0.02	1.66	2.07	361.07	11.56
	Seas. Naïve	0.55	0.46	0.86	1.53	35.18	13.66
	Add H-W	0.04	1.00	1.05	1.51	47.07	12.71
	Mult H-W	0.00	1.00	1.04	1.47	51.30	12.39

TABLE 11. Forecasting accuracy measures for the best ANN-based models obtained in each data. Results of the 24 hours forecasting.

Best models	Network architecture	R ² (-)	NSE (-)	MAE (m ³ /h)	RMSE (m ³ /h)	MAPE (%)	maxAE (m ³ /h)
WD2_1lag	narxnet(1:168,1:1,6)	0.77	0.77	1.72	2.16	16.16	4.67
WD2_anthrop	narxnet(1:168,1:1,3)	0.74	0.73	1.59	2.33	12.96	6.24
WD2 Seas. Naïve	_	0.86	0.81	1.33	2.01	10.35	5.12
WD4_1lag	narxnet(1:168,1:1,8)	0.88	0.87	3.91	5.49	11.33	12.96
WD4_neighb	narxnet(1:168,1:1,2)	0.94	0.93	3.09	3.88	10.81	8.84
WD4 Seas. Naïve	_	0.80	0.70	6.08	8.62	16.49	27.15
WD5_3lags	narxnet(1:1,1:1,8)	0.25	0.01	79.79	95.58	25.47	209.81
WD5_rain	narxnet(1:1,1:1,7)	0.08	0.00	68.78	95.96	23.36	282.76
WD5 Seas. Naïve	_	0.33	-0.32	96.86	108.10	26.47	201.05
WD16_3lags	narxnet(1:1,1:1,6)	0.40	0.39	1.00	1.23	275.25	2.70
WD16_anthrop	narxnet(1:1,1:1,5)	0.87	0.87	0.45	0.57	38.81	1.11
WD16_selection	narxnet(1:1,1:1,10)	0.92	0.91	0.38	0.47	24.12	0.87
WD16 Seas. Naïve	_	0.79	0.70	0.59	0.90	37.88	2.65

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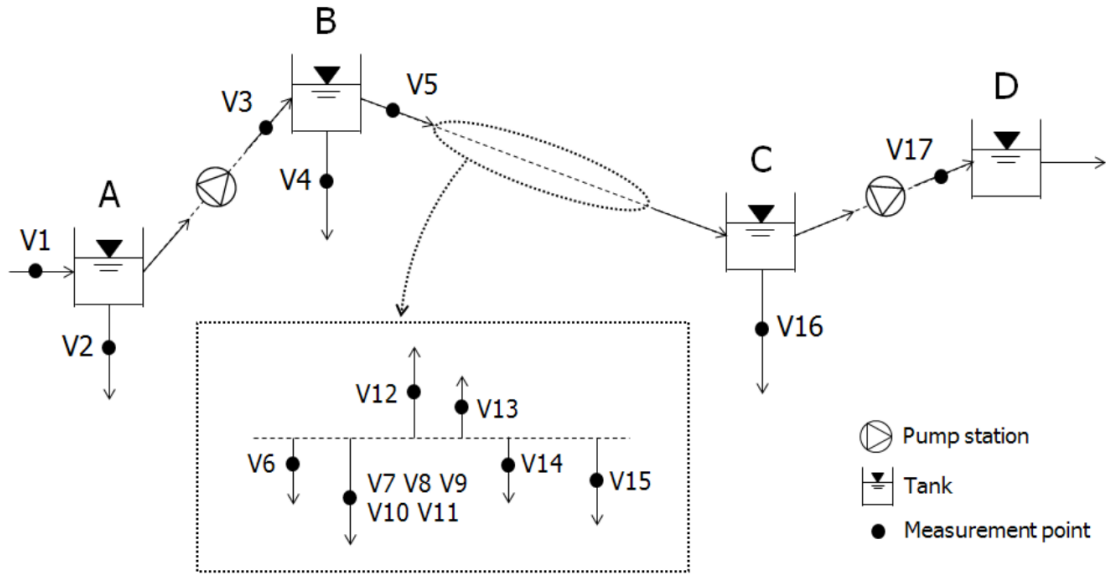


FIG. 1. Simplified representation of the Portuguese water network showing the available measurement points.

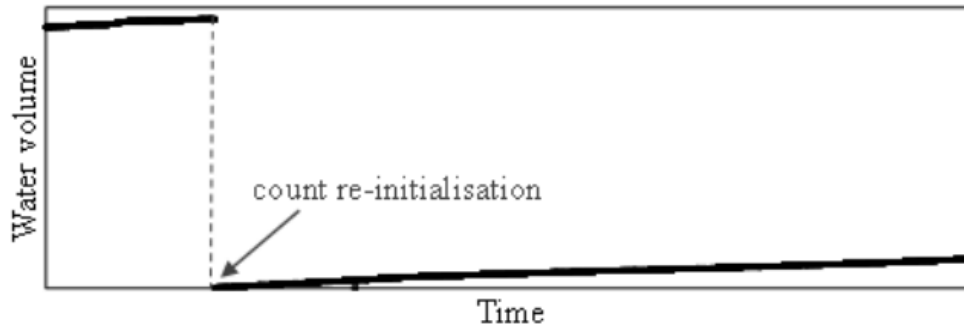


FIG. 2. Representation of an occurrence in collected data. After reaching the limit of the measurement device, the counting starts again from zero.

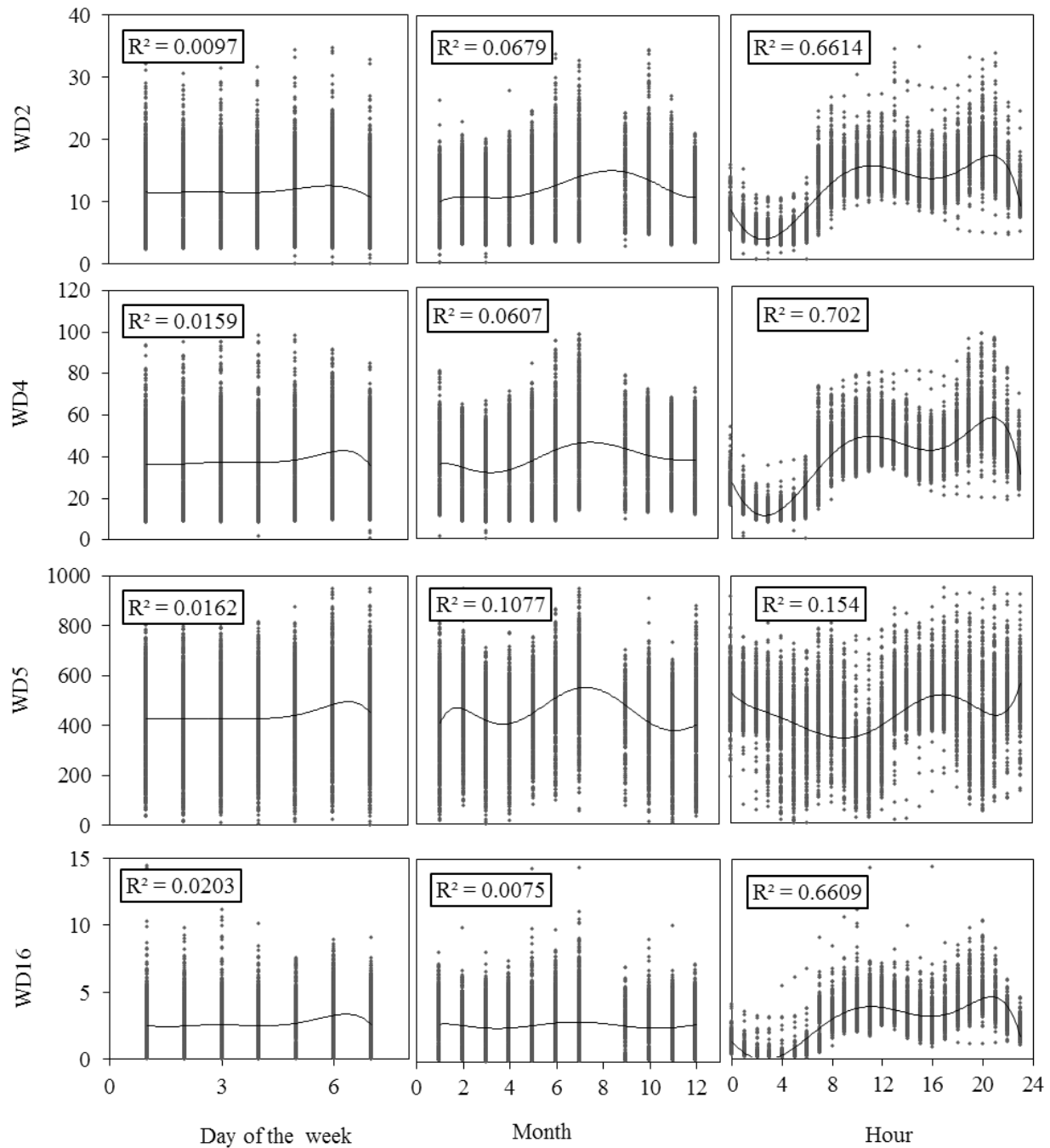


FIG. 3. Scatter plots showing the relationship between the water demand time series (in m³/h) and the anthropic variables *Hour* (H), *Day of the week* (D) and *Month* (M). Adjusted 6th-order polynomial trend lines and the squared correlation coefficients are also represented.

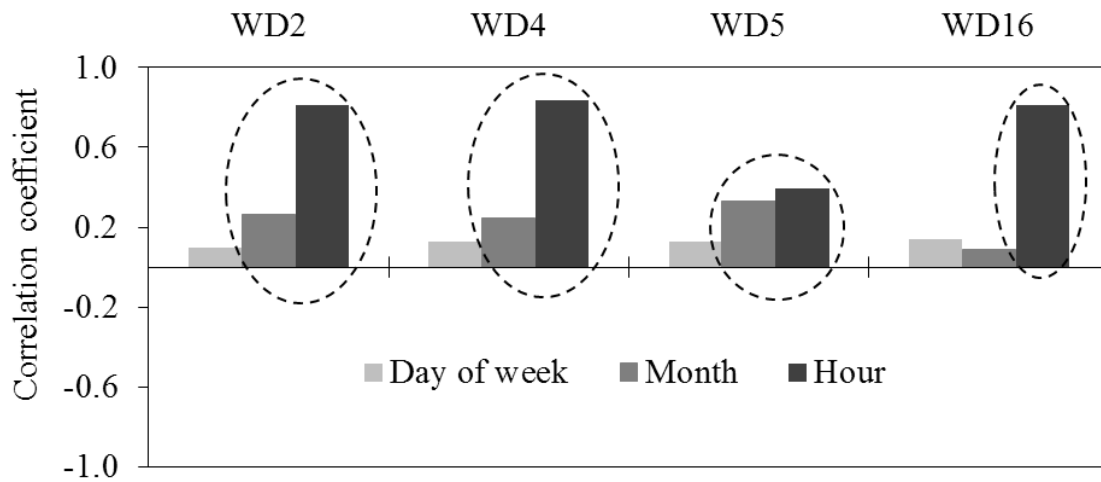


FIG. 4. Correlation coefficients (from a polynomial trend) between the water demand in each data set and the anthropic variables. The variables signed with the dashed lines were selected for the forecasting models.

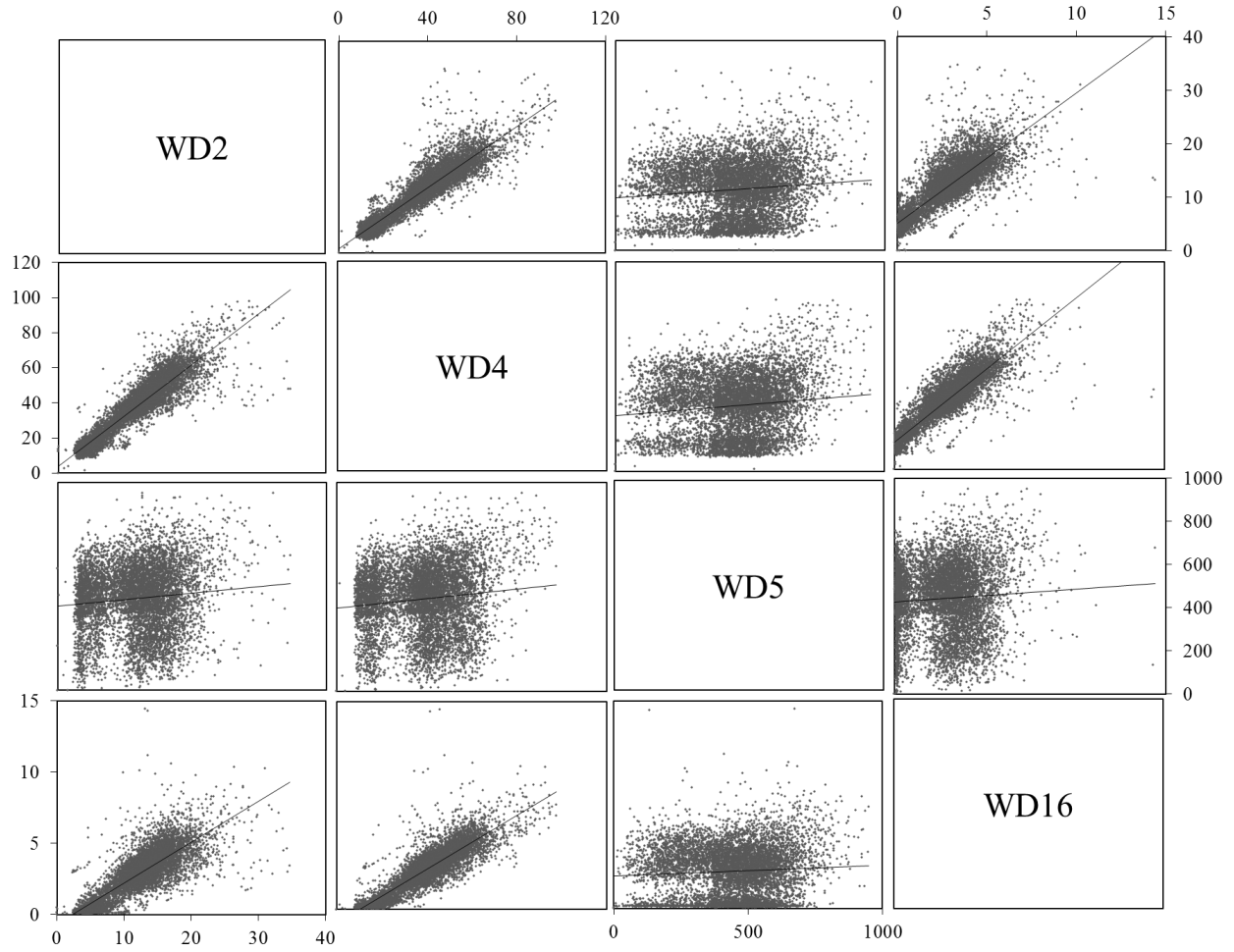


FIG. 5. Scatter plot matrix showing the relationships between the water demand data sets and their neighbour delivery points.

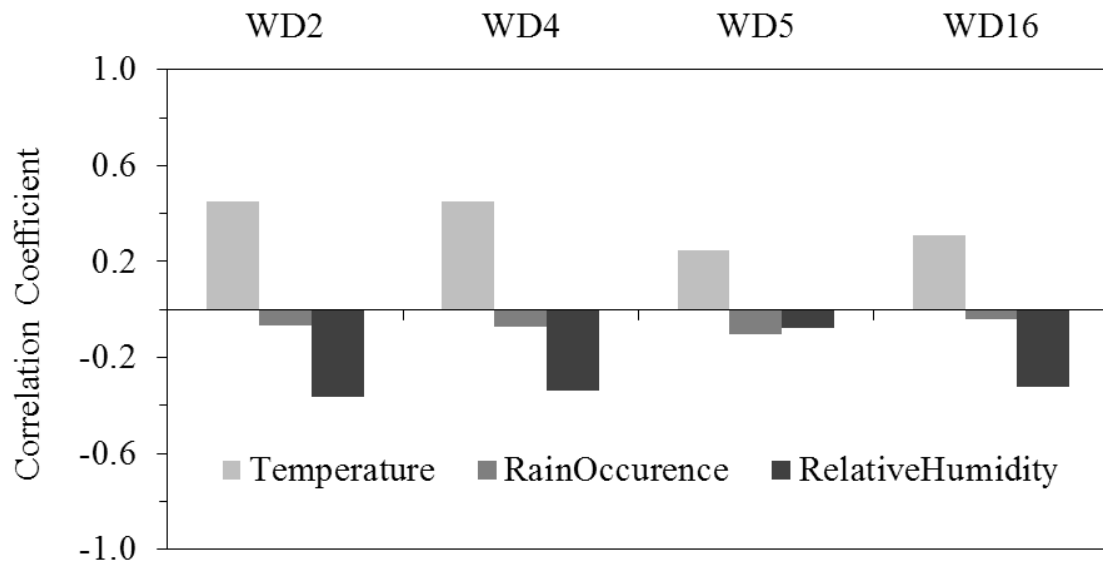


FIG. 6. Pearson correlation coefficients between the water demand in each data set and the weather variables.

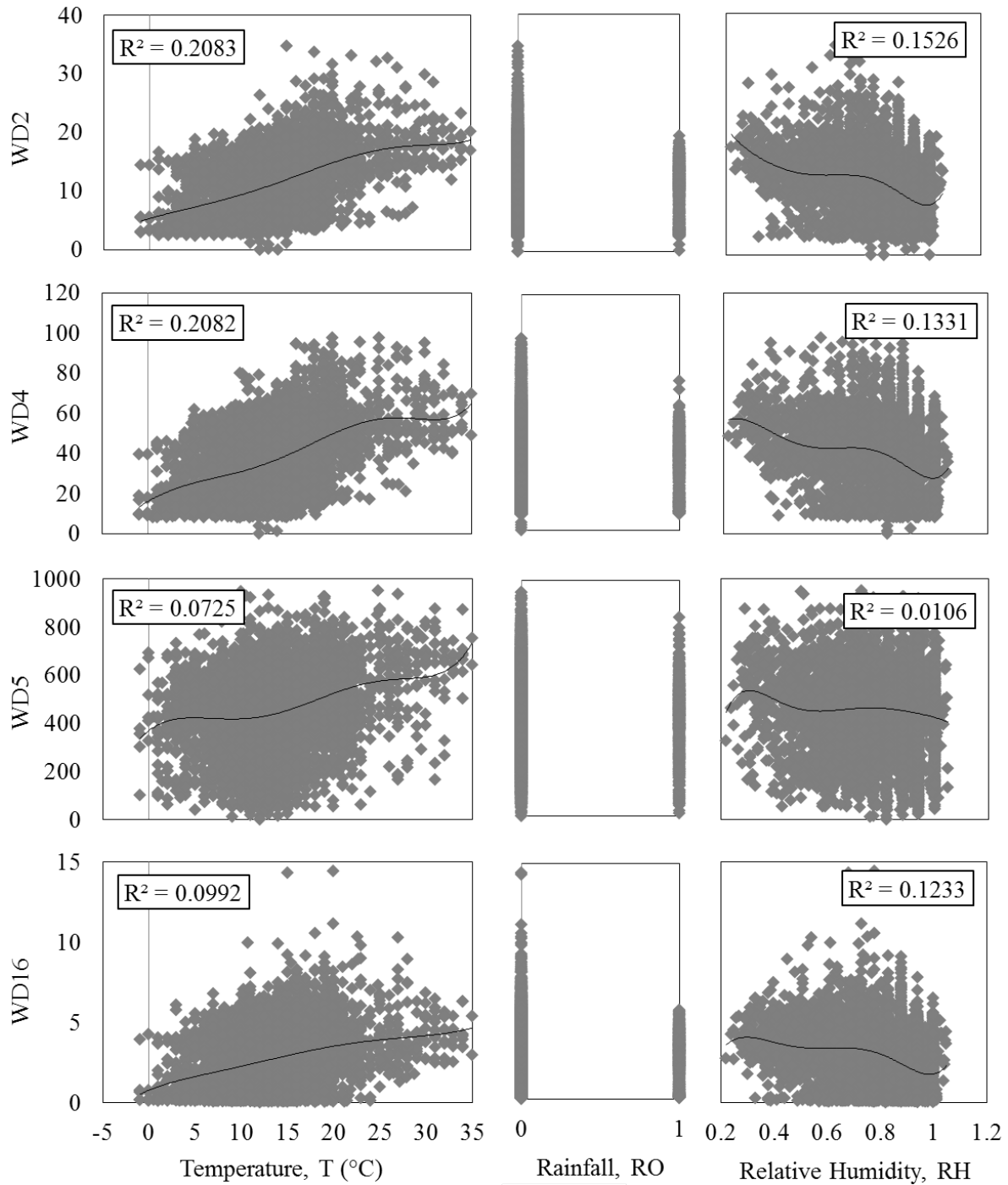


FIG. 7. Scatter plots showing the relationship between the water demand (in m^3/h) and the weather variables. Adjusted 6th-order polynomial trend lines and the corresponding squared correlation coefficients.

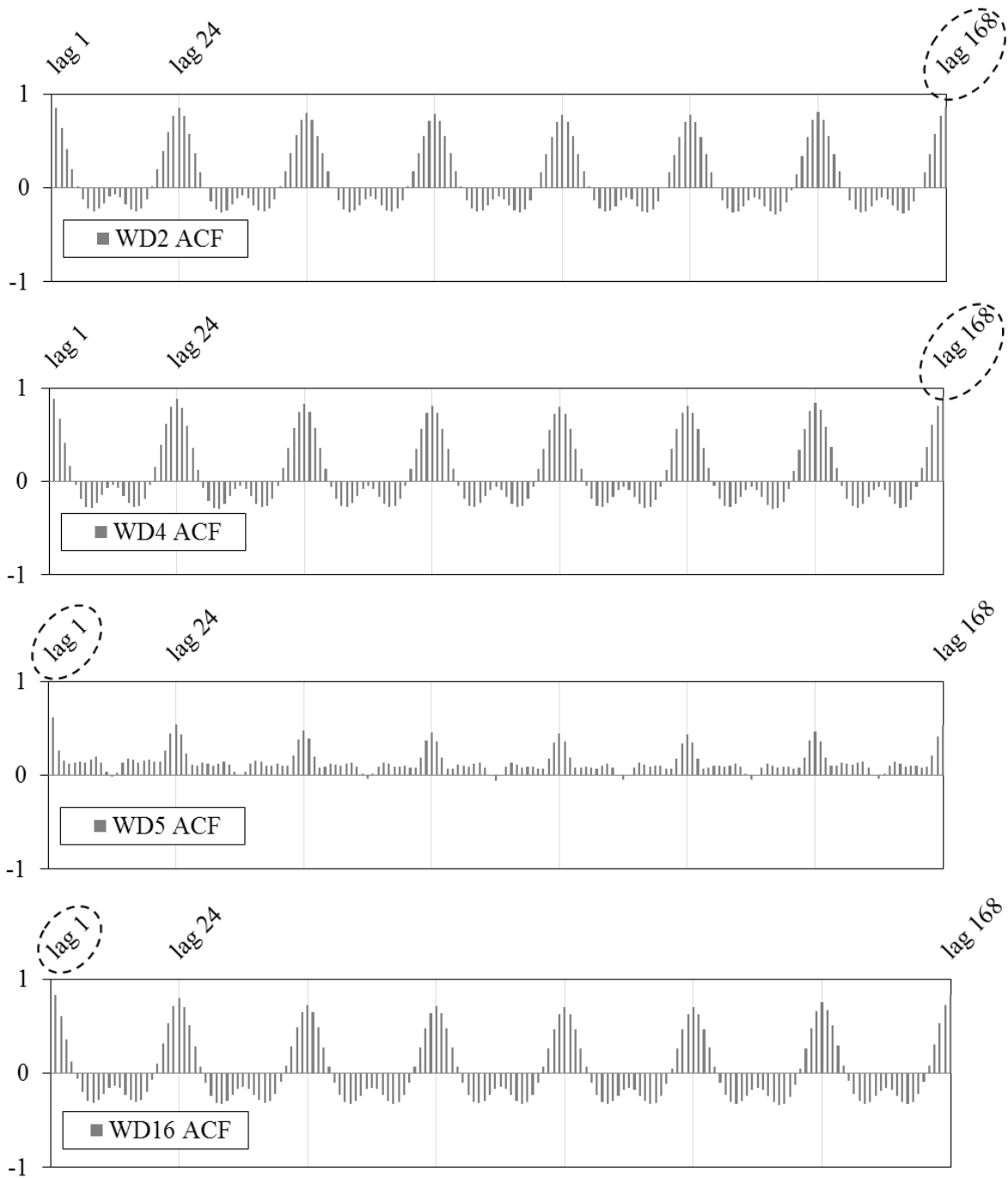


FIG. 8. Autocorrelation Functions (ACF) for the distinct water demand time series considered in this work. The black dashed lines mark the lag that presents the highest correlation in each case.

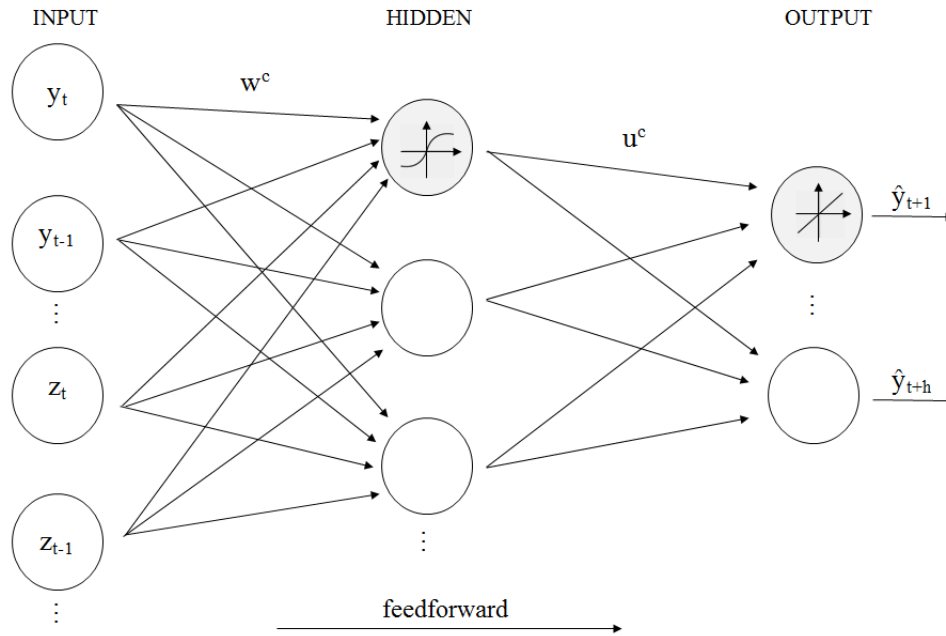


FIG. 9. Scheme representing an example of a 2-layer feed-forward artificial neural network for time series forecasting. The input layer may contain the lags of the variable to predict (y_t, y_{t-1}, \dots) as well as other predictors (z_t, z_{t-1}, \dots) and the output can have a single or multiple neurons according to the defined time horizon (1 to h steps ahead).

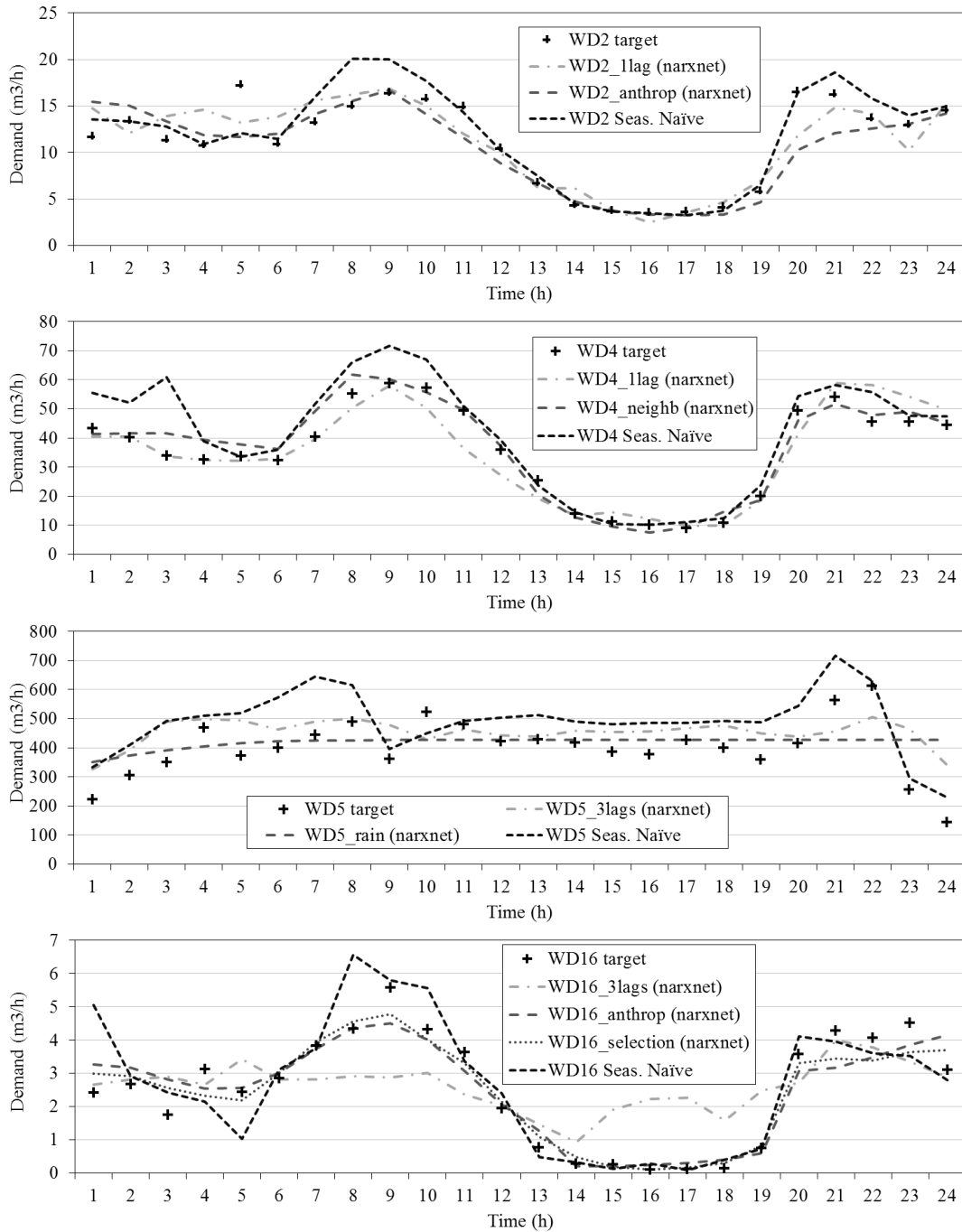


FIG. 10. 24 hours predictions of the water demand models that provided the best results for each distinct dataset compared with the expected values (target).